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# What We Heard Report

2026 Municipal Budget Engagement  
**Engage today. Shape tomorrow.**

Fall 2025

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## Project Outline

Each year the City of Lloydminster sets a municipal budget which sets the precedent for local service levels and initiatives for the upcoming year. This budget funds everything from preventative maintenance, major and minor facility or infrastructure upgrades, daily operations and new initiatives throughout the Social Programs and Services, Transportation Services, Leisure Services, General Government Services, Protective Services, Parks and Green Spaces teams.

In efforts to better understand the wants and needs of the community, City Administration and Council seek public input through the annual budget consultation campaign. The 2026 campaign was hosted throughout June 16 to August 20, 2025 via traditional and digital means.

## Advertising

The *2026 Municipal Budget: Engage today. Shape tomorrow.* Campaign was advertised throughout the community throughout the following channels/methods:

### Print

- July and August Utility Bill Inserts
- Newspaper
  - Meridian Source
  - Morning News
  - Weekly Bean

### Installation

- Lobby Display- Placed at:
  - Sprucewood Pharmacy
  - City Hall
  - Operations Centre
  - Bioclean Aquatic Centre
  - Lloydminster Museum + Archives
  - Lloydminster Public Library
  - Servus Sports Centre
- Business Cards- Distributed through:
  - Lloyd Exh Fair Parade
  - City Council and Administration
  - In-Person Consultation Opportunities
- Park Signage- Placed at:
  - Bud Miller- near the main playground
  - Aurora Park
  - College Park Playground
  - Parkview Playground
  - Bowsfield Playground

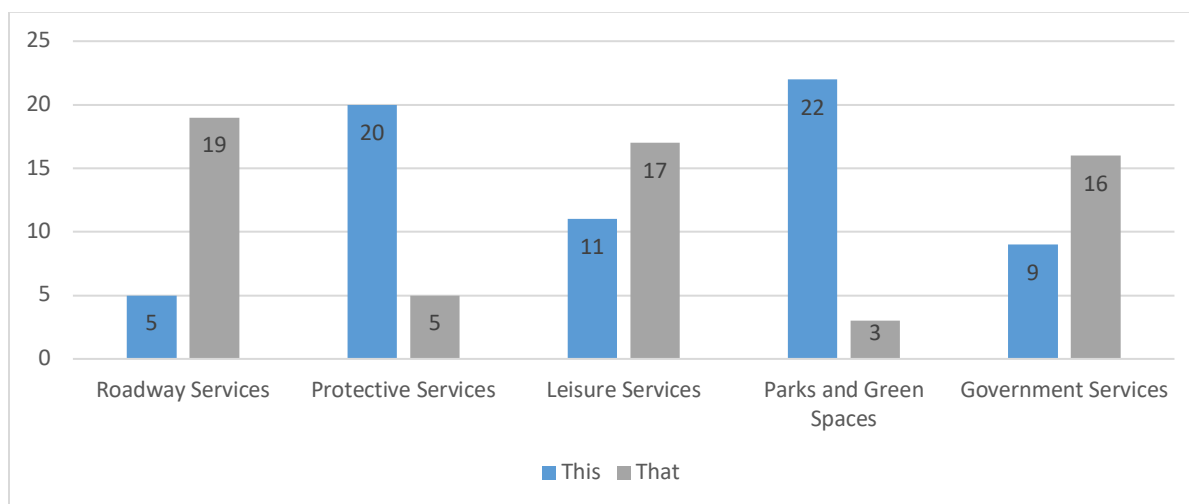
## Digital

- Digital Billboard
  - Big Sky Media
  - Sign Advantage
  - City Hall
  - Synergy Credit Union
- Newsletters
  - FCSS Lloydminster
  - Economic Development
  - City of Lloydminster Public Engagement
  - Team News- City of Lloydminster Employees
- Social Media
  - Facebook
  - X
  - Instagram
  - LinkedIn
- Websites
  - lloydminster.ca
  - yourvoicelloyd.ca/2026Budget
- Radio
  - The Goat
  - Real Country
- May Cinema

## In-person Engagement

The City of Lloydminster aims to actively assist in educating residents and stakeholders on the municipal budget process and financial planning measures. During the 2026 consultation, the key theme of the engagement surrounding asset management. Attendees were provided with several story boards that outlined the requirements for long-term financial planning, preventative maintenance and municipal tax allocations. These boards paired with a “this” or “that” jelly bean game provided residents with an exercise to prioritize municipal functions based on their desires. This engagement display was presented at the annual City Hall Pancake Breakfast, Seniors Luncheon at the Lloydminster Exhibition and Heritage Day presented by Cenovus Energy.

During the pancake breakfast, the following data was collected:



The key themes of the verbal engagement were:

- Budgeting and municipal spending on arena infrastructure
- Concern for potential tax increase or adjustment
- Public transportation support

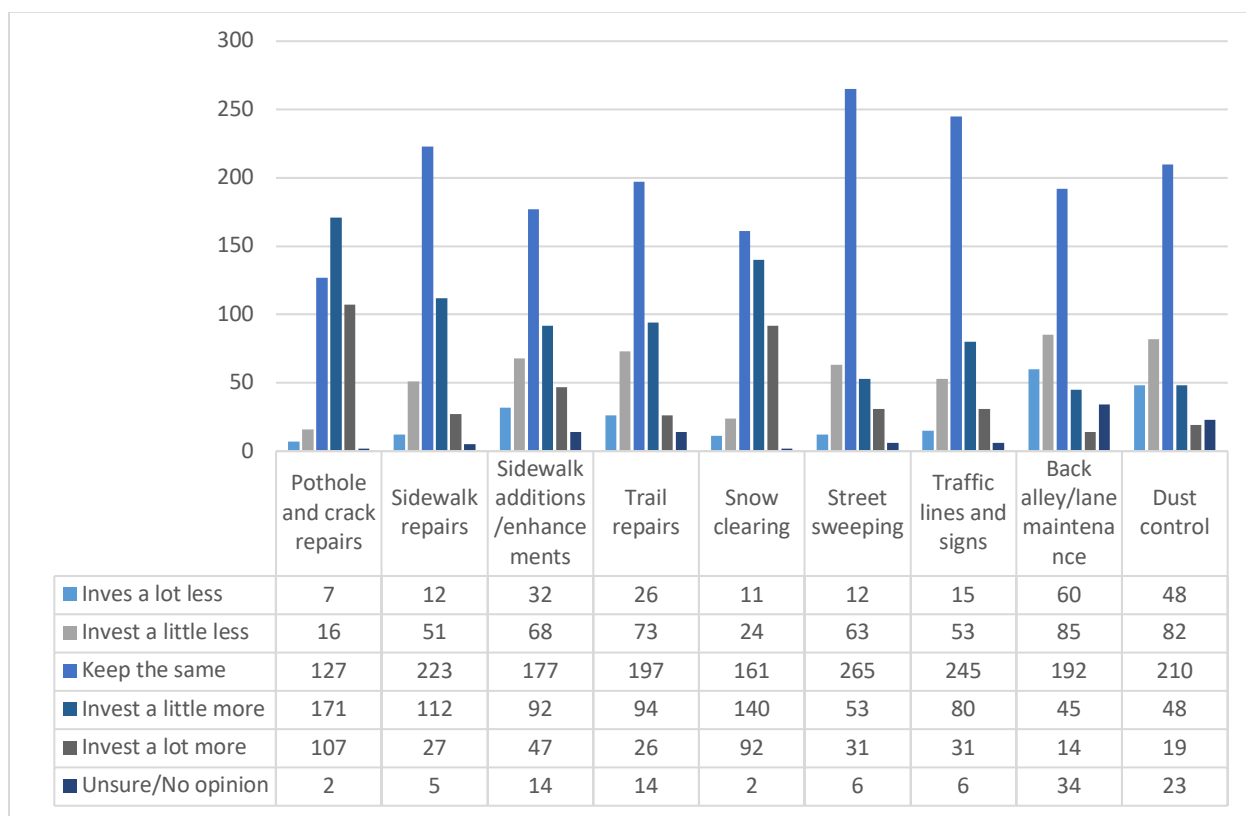
## Public Survey

The public survey was held both digitally via the [yourvoicelloyd.ca/2026Budget](https://yourvoicelloyd.ca/2026Budget) webpage, and via paper copies at City-owned recreation facilities.

A total of 430 survey responses were submitted throughout the consultation that occurred between June 16 to August 20, 2025. Of the 430 responses, 10 responses were via paper survey, while 420 were completed digitally which had a 97.7% completion rate, indicating that nearly everyone who entered the survey completed it in its entirety. Throughout the campaign, the dedicated project webpage had a total of 1,678 views.

## Survey Results

**Q1. Thinking about your own experience on Lloydminster's roadways and your expectations for the future, how would you like to see the City tackle specific repair and maintenance items in 2026?**



On average, participants were satisfied with the current service levels and funding within the Transportation Services budget. The areas of higher responses included:

- Increasing investment in pothole and crack filling
- Increasing investment in snow clearing
- Increasing investment in traffic lines and signs
- Decreasing investment in back alley maintenance

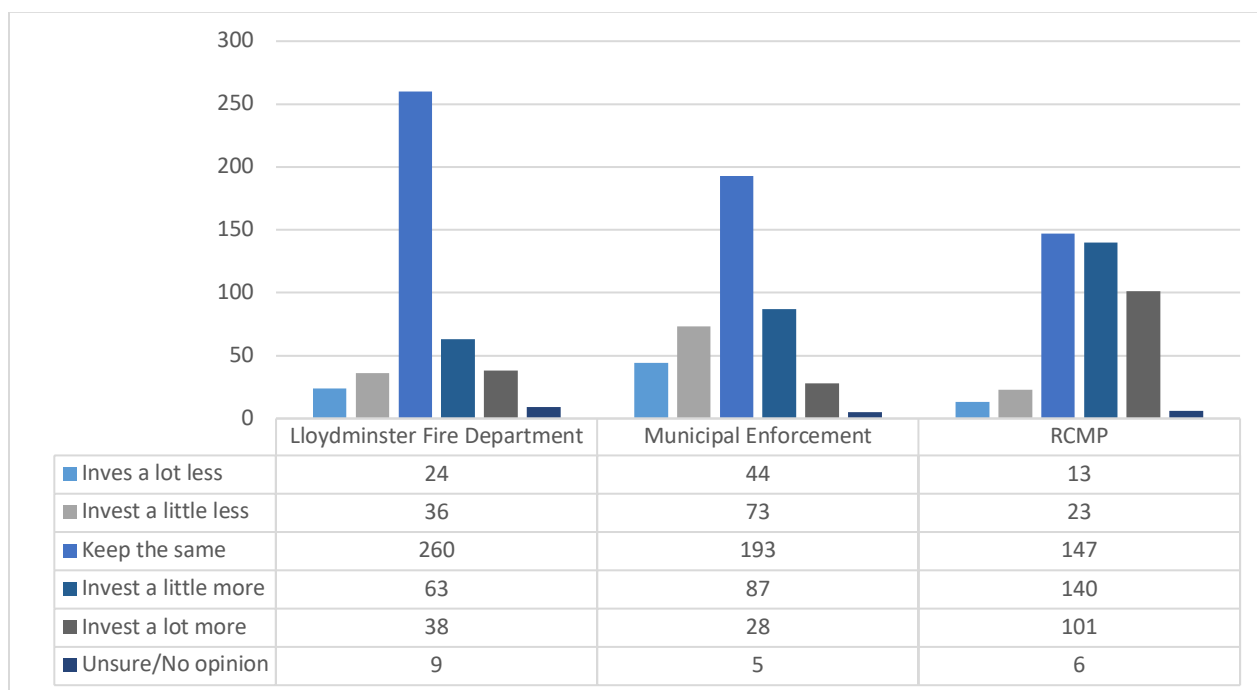
## Q2. Do you have any comments about Transportation Services?

A total of 166 comments were submitted. A summary of the comments includes:

- Potholes and Roadway Repairs
  - Concerns for the amount of potholes within Lloydminster. Specifically at:
    - Intersection of Highway 16 and 17
    - 47 Street and 49 Avenue
    - 42 Street 56, 44, and 52 College Drive
    - Intersection of 59 Avenue and 23 Street
    - 36 Street between College Drive and 57 Avenue
    - 56 Avenue and 30 Street
    - College Drive
    - Highway 16 between 45 Avenue and Highway 17
    - Highway 17 from 57 Street to 65 Street
    - 62 Street from 53 Avenue to 59 Avenue
  - Roadway Drainage 59 Ave and 43 Street

- Strong concern for the repetition of costly repairs required. Comments suggested the concern with the same repair being done multiple times due to the consistent deterioration.
- Concern for the quality of 49<sup>th</sup> Avenue between 57 Street and 62 Street.
- Walking Paths and Sidewalks
  - Desire to connect and pave walking paths to enhance active transportation means.
  - Concern for the lack of connecting sidewalks and sidewalk repairs throughout the community.
  - Desire to create sidewalk around Kin-Kinette Park for enhanced pool usage, Aurora Neighbourhood, 49 Avenue and 17 Street
- Commuter Amenities
  - Concern for the visibility at the intersection of Highway 17 and 36 Street intersection.
  - Desire to have traffic lights at:
    - 75 Avenue and Highway 16
    - Highway 17 and 36<sup>th</sup> Street – desire for turning lights
    - 59 Avenue and 12 Street
  - Concern for traffic signs at Highway 17 and 18 Street/15 Street.
  - Concern for the amount of traffic at 59 Avenue and 23 Street, suggestion to become a traffic circle. Many comments suggested the use of traffic circles compared to stop signs or traffic lights where possible.
  - Desire to twin 75 Avenue south, 17 Street south and College Drive.
  - Desire to complete 52 Street to connect with 75 Avenue
- Winter Maintenance
  - Concern for process: sanding/grading and street sweeping/boulevard sweeping/curbside collection day.
  - Concern for ongoing maintenance as a barrier of mobility for children, elderly and vulnerable populations.
  - Desire for more timely seasonal roadway maintenance.
- Communications
  - Desire for more timely communications regarding roadway construction and seasonal roadway maintenance.

Q3. Thinking about how the Protective Service departments serve the community today, how would you like to see the City invest in them for 2026?



On average, participants were satisfied with the current service levels and funding within the Protective Services budget. The areas of higher responses included:

- Increasing investment for the Municipal Enforcement Team
- Increasing investment in the RCMP

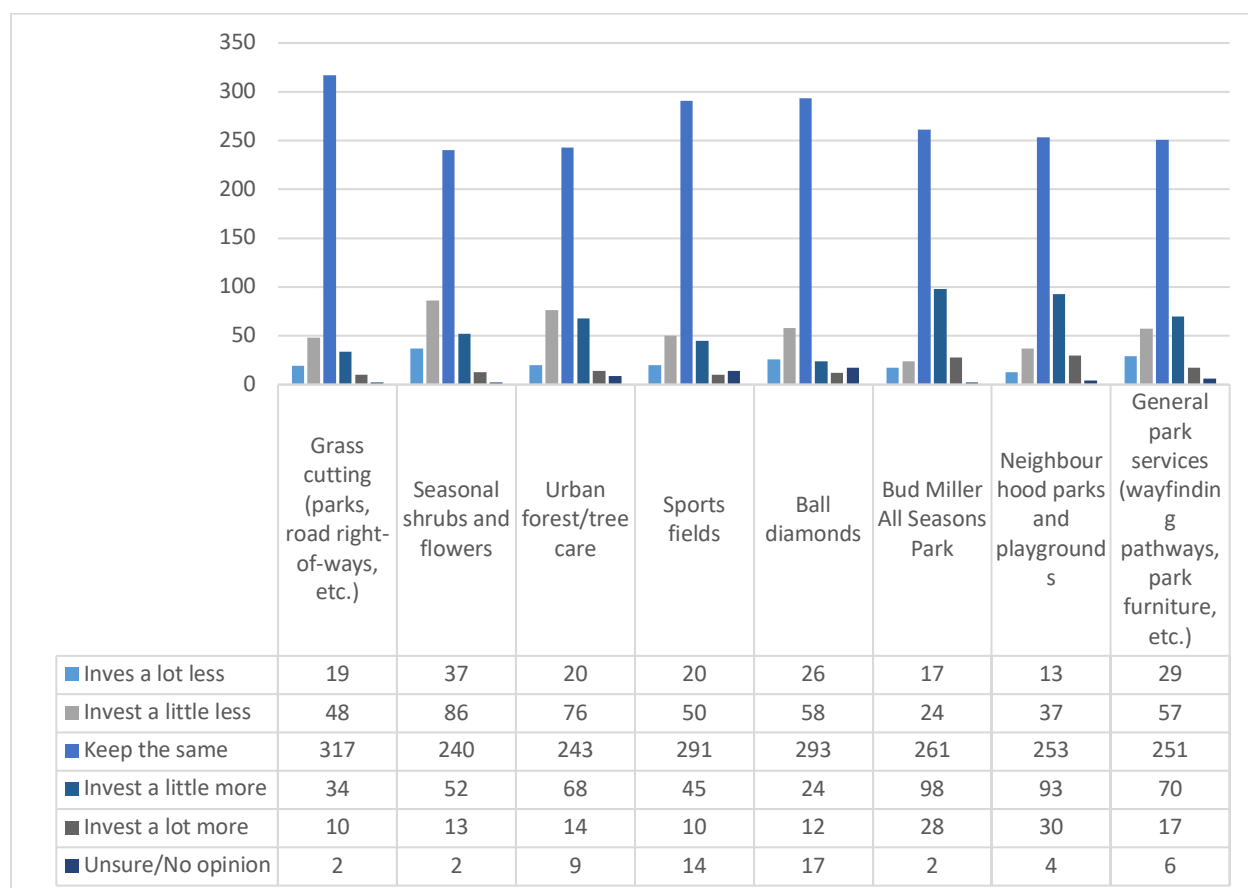
#### Q4. Do you have any comments about Protective Services?

A total of 150 comments were submitted. A summary of the comments includes:

- Homelessness and Social Supports
  - Concern for the general safety within the downtown area.
  - Desire to invest in social supports as a preventative measure to current community issues of theft, drug abuse and homelessness.
- Department Structures and Legislation
  - Concern for the judicial and legal structure and it's lack of penalty.
  - Desire to have additional training available for policing bodies.
  - Questioning between the effectiveness of municipal police force verses the RCMP.
  - Concern for the policing priorities in the community, comments suggested the value of preventing and responding to crime rather than vehicle violations.
  - Concern for the level of funding the Fire Department has received since unionizing and operating 24/7 from both stations.
  - Concern for the effectiveness and response of Bylaw Enforcement officers.
  - Desire to disband photo radar operations.
  - Concern for the current provincial funding of the RCMP.
- Communications

- Desire for more ongoing communications on prevention measures, current crime trends etc.
- Community Concerns
  - Large concern for community safety. Many comments suggested the concern for theft, vandalism, loitering, traffic violations and more in the community. Loitering concerns were largely noted on the south side of Lloydminster.
  - Concern for the effectiveness of patrolling for RCMP and Fire units. Desire to see more active patrolling from the RCMP. Concern for additional travel that fire units are doing within the community.
  - Concern for the speed and noise pollution that traffic is creating within the community.

Q5. Thinking about community esthetics and your satisfaction with local parks, green spaces and winter amenities, how would you like to see the City invest in green spaces for 2026?



On average, participants were satisfied with the current service levels and funding within the Parks and Green Spaces budget. The areas of higher responses included:

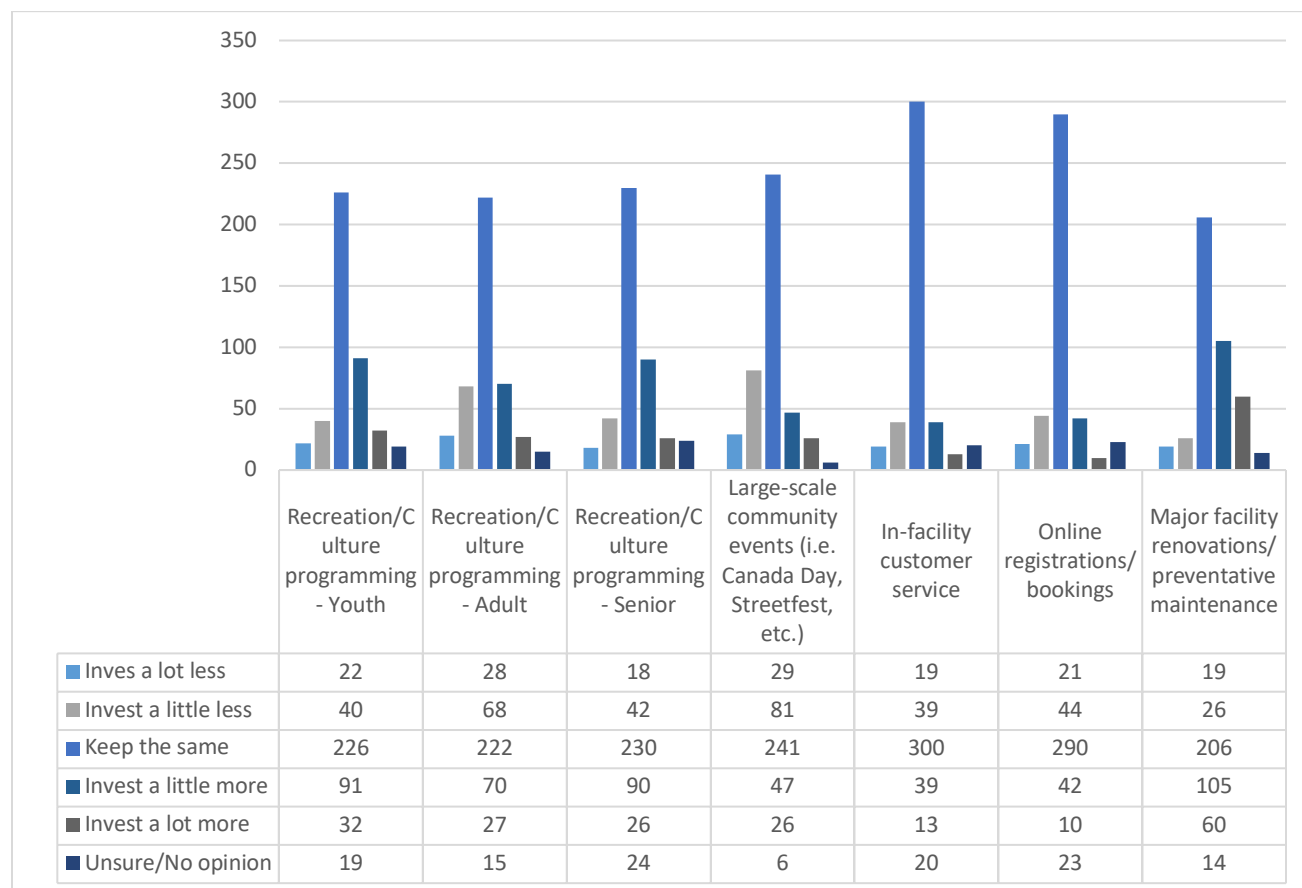
- Decreasing investment for seasonal shrubs and flowers
- Increasing investment for Bud Miller All Seasons Park
- Increasing investment for neighbourhood playgrounds and parks

## Q6. Do you have any comments about Parks and Green Spaces?

A total of 139 comments were submitted. A summary of the comments includes:

- Bud Miller All Season Park
  - Praise for the current maintenance and cleanliness of all municipal parks, including Bud Miller.
  - Praise for the upgrades and enhanced user amenities and sporting opportunities. Desire for paddle boating and lake-activities.
  - Desire for additional parking and access points throughout the park.
  - Desire for a connection path between 20 and 21 st at 59 ave north to the College to connect College Park to Bud Miller and additional paved paths within Bud Miller.
  - Concern for the prioritization of park improvements over other areas of the community.
  - Concern for the lack of winter-maintenance on walking paths.
- Infrastructure, Equipment and Administration
  - Desire to maintain current equipment and reduce costs of new equipment.
  - Desire for new user amenities such as benches and lights outlining walking paths.
  - Desire to increase user fees and reduce the dependency on tax payers for field maintenance.
- General Community
  - Desire for a cleaner community, particularly trash within roadways and within playgrounds. Some comments mentioned the concern for drug paraphernalia within green spaces.
  - Desire for more fruit-bearing trees and shrubs, and additional trees to support the urban divide.
  - Concern for the amount of dead branches/dying trees within the community.
  - Concern for invasive plant species within vacant lots and green spaces.
  - Desire more community garden plots within the community.
  - Desire for enhanced flowers and seasonal decorations downtown.
  - Concern for the lack of washroom facilities near ball diamonds and sporting fields.
  - Suggestion to add more toddler, young-kid friendly-playgrounds throughout the community.
  - Desire for continuous paths which promote biking and walking.
  - Desire to introduce cricket pitches.
- Jaycee Park
  - Desire to connect Jaycee and Aurora parks to create another opportunity for a large-scale multi-use greens space.
- Ken Baker Park
  - Concern for the lack of enhancements and implementation suggested from the Martin Browne Area Structure Plan.

**Q7. Thinking about your experiences with Lloydminster’s recreation facilities, events and programs, how would you like to see the City invest in these services for 2026?**



On average, participants were satisfied with the current service levels and funding within the Leisure Services budget. The areas of higher responses included:

- Increasing investment in youth recreational and cultural programming
- Increasing investment in senior recreational and cultural programming
- Increasing investment in major facility renovations and preventative maintenance

#### **Q8. Do you have any comments about Leisure Services?**

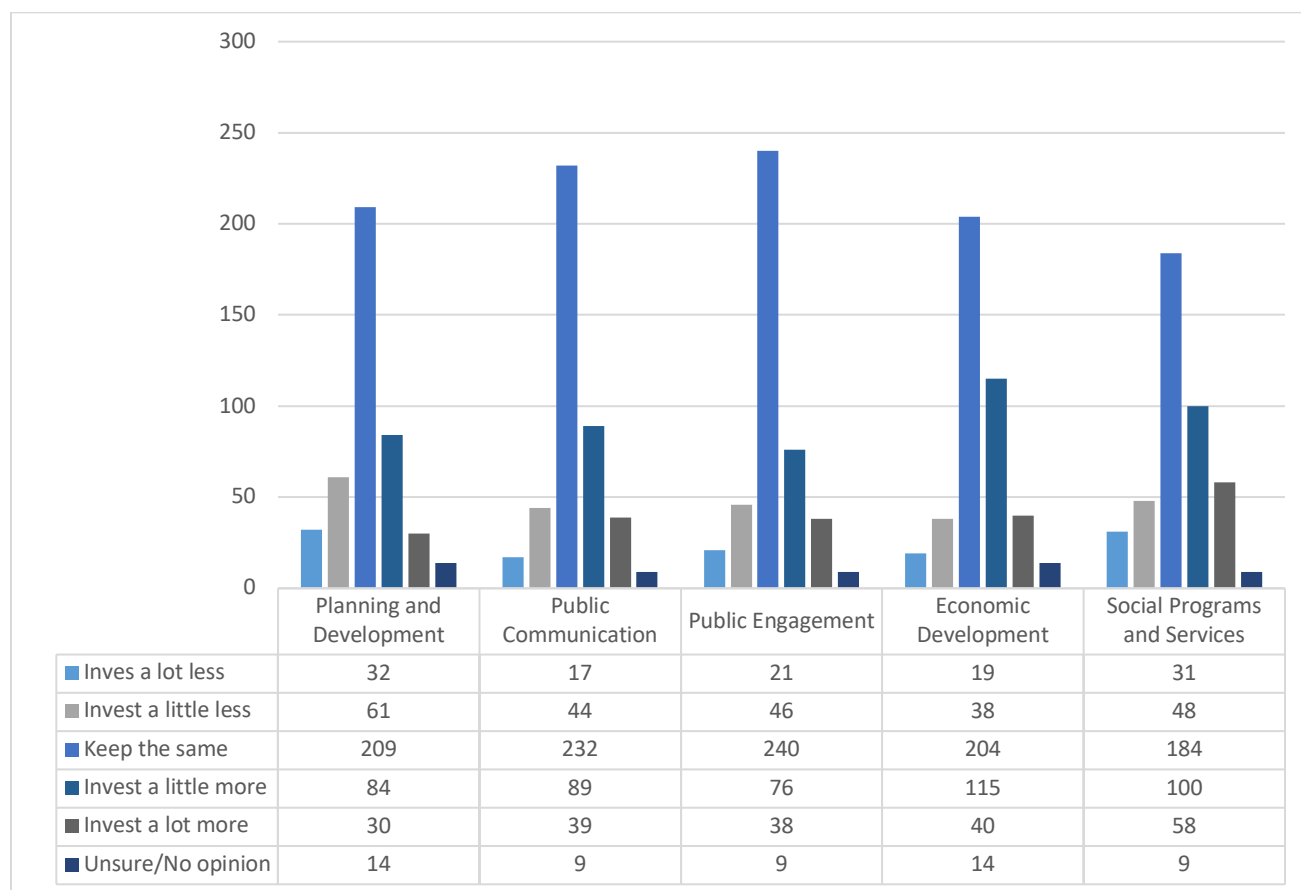
A total of 121 comments were submitted. A summary of the comments includes:

- Lloydminster Museum + Archives
  - Desire for a broader variety of adult programming opportunities.
  - Support for the current facility offerings.
- Communications/Customer Service
  - Desire to include more vulnerable populations in the marketing and awareness of city-wide events.

- Desire to utilize diverse advertising methods.
- Concern for the number of effective staff members at each facility.
- Mixed comments surrounding the online booking software, some suggested it was a great improvement, other suggested it has room to be enhanced.
- Infrastructure
  - Desire to prioritize facility maintenance and ongoing upgrades to ensure facility lifespan is extended.
- Servus Sports Centre
  - Concern for the aging user amenities and facility issues (ie. Roof).
  - Concern for the lack of available drop-in fieldhouse times.
  - Desire to have programming on the walking track.
  - Desire for free usage of the walking track.
  - Concern for the cleanliness of the facility.
  - Concern for the effectiveness of staff and security guards.
- Cenovus Energy Hub
  - Concern for the spending and the attraction that the Cenovus Energy Hub facility will provide. Comments surrounded the size, price and entrance/transportation means around the facility.
  - Concern for the cost of renting the facility for future events.
  - Perception that hockey had been prioritized over other recreational categories. Desire to see the facility used heavily for cultural and artistic events as well.
- Bioclean Aquatic Centre (BAC)/Splash Park/Co-op Outdoor Pool
  - Concern for the lack of available pool hour for the public.
  - Concern for the user amenities and aging facility.
  - Desire to increase the temperature of the water in BAC.
  - Praise for the upgrades to the current outdoor pool, desire to see a larger pool to accommodate more patrons.
  - Desire to enhance the area surrounding the Archie Miller/Outdoor Pool to make it a user destination.
  - Concern for the senior swim discounts during exclusive and peak times.
  - Concern for the safety and user capacity within the BAC.
  - Strong desire for a new or enhanced pool. Several comments suggested the lack of availability for user groups, adults and public swim.
- General Events/Programs
  - Desire for more community-minded free events throughout the year and winter-friendly programming beyond skating.
  - Desire to have senior and children programming combined to establish deeper connections within Lloydminster.
  - Questioning the capacity of programs verses the amount of intake and participation each received.
  - Desire to adapt new and exciting programs.

- Desire to have more cost effective recreational opportunities for families, specifically for sports.
- Concern that particular events support regional growth and do not support business' in all areas of the community.
- Desire to have Winterfest more than one day, perhaps a week-long festival to allow people to experience all the offerings.
- Desire for new programs that teach the basic skills of sports for adults.

**Q9. Thinking broadly about the General Government Services and the value they provide; how would you like to see the City invest in these services for 2026?**



On average, participants were satisfied with the current service levels and funding within the Government Services budget. The areas of higher responses included:

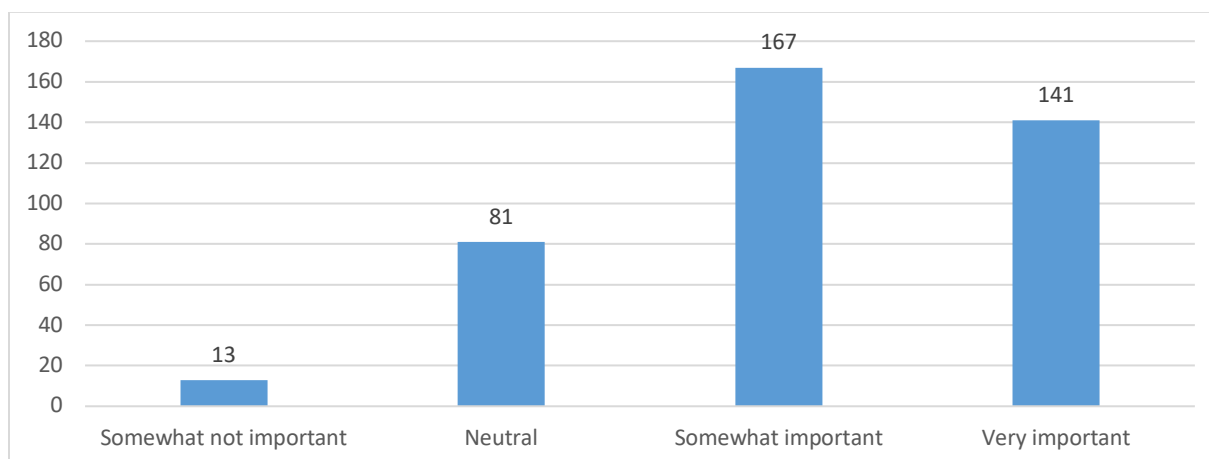
- Increasing investment in municipal planning and development
- Increasing investment in municipal communications
- Increasing investment in economic development strategies
- Increasing investment in social programs and services

**Q10. Do you have any comments about General Government Services?**

A total of 91 comments were submitted. A summary of the comments includes:

- Community Engagement
  - Concern for the lack of active listening and suggestion implementation.
  - Desire for more public meetings to share opinions and community concerns.
- Planning
  - Desire to structure development and growth opportunities on both sides of the border.
  - Desire for public transportation routes.
  - Enhanced user amenities downtown (drinking fountains, washrooms etc.)
  - Concern for the transportation and roadway planning within Lloydminster. Particularly poor congestion and traffic flow. Many comments were concerned with the lack of parking downtown.
  - Concern for the lack of direction and preventative planning measures.
- Communications
  - Desire for stronger more efficient communications on City matters.
  - Desire for stronger connections with local media outlets.
- General Government
  - Concern for the staffing structures and government spending.
  - Suggestions to consult and learn from other municipalities prior to implementing changes.
  - Concern for the number of employees and positions that require contracted organizations.
  - Desire to prioritize preventative maintenance and regular investment over new facilities.
  - Concern for the rising taxes and the lack of quality of life.
  - Perception that decisions are made without the support of the community.
- Economic Development
  - Concern for the progress and effectiveness of the downtown revitalization efforts.
  - Desire to attract businesses that support residents and tourism. Comments suggested to think of the businesses that people are currently seeking outside of our community.
  - Optimism that the new Cenovus Energy Hub facility will bring new economic opportunities to Lloydminster
- Social Programs
  - Concern for the number of unhoused individuals, the status of the Housing Plan and supportive measures for the vulnerable population.
  - Concern for the lack of safety and stability in regards to homelessness.
  - Concern for the lack of facilities and amenities to support vulnerable populations.

**Q11. Thinking about long-term budgeting, how important is it to you that the City allocates funds towards reserves for future growth and sustainability?**



### Q12. Do you have any additional comments?

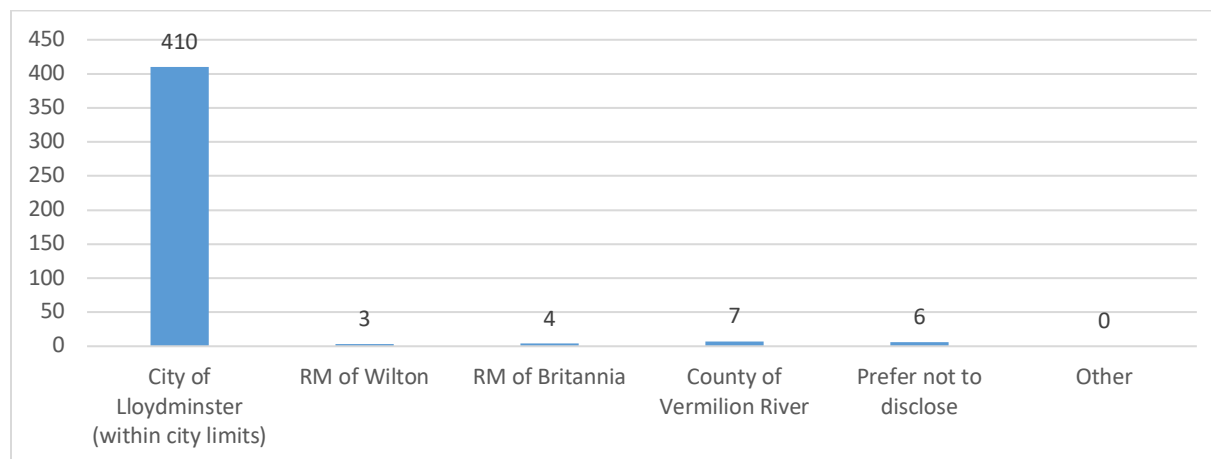
A total of 88 comments were submitted. A summary of the comments includes:

- Leisure
  - more festivals year-round. Suggestion for more summer and Christmas timeframes.
  - Concern for the spending on the Cenovus Energy Hub facility.
  - Concern for the lack of ice-related leisure opportunities in Lloydminster.
  - Strong desire for enhanced aquatic services and facilities.
- Transportation
  - 4 lane roadway around 75<sup>th</sup> avenue and 12<sup>th</sup> street.
  - Support for a public transportation system to assist with low-income and vulnerable population.
  - Concern for the speed around 57<sup>th</sup> street and 40/41<sup>st</sup> ave
  - Desire for increased airway transportation options as an economic contributor.
  - Desire for more cost-effective means of transportation (public transit, ride share, e-scooters or bikes).
  - Desire for stronger synchronization between street lights.
- Parks and Green Spaces
  - Desire for more trees and vegetation throughout the community to subside wind.
  - Desire for more connection between Lakeside and Bud Miller All Seasons Park.
- General Government and Community
  - Community planning beyond sports and leisure activities.
  - Enhanced public presentation times during council.
  - Praise for the Council and Administration's efforts
  - Desire for stronger City-business connection and advocacy.
  - Desire to assess current staffing levels and municipal allocations.
  - Concern for the raising taxes and the efficiency of the funds.
  - Praise for the non-profit connection throughout the community.
  - Desire to attract more tourist/visitors to support economic growth.

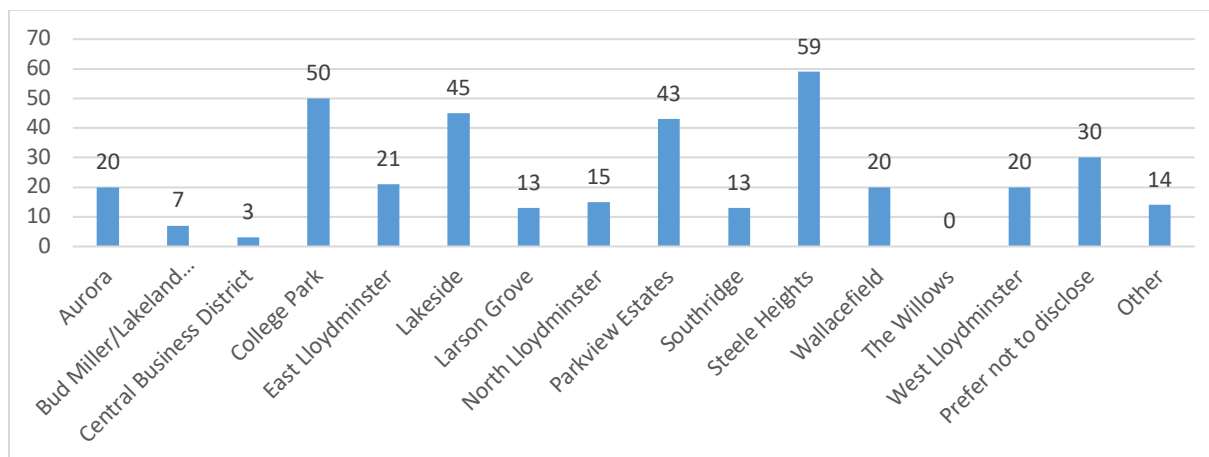
- Environmental Services
  - Concern for high dump costs.
  - Desire for a 'reusable' lot within the landfill.
  - Desire for enhanced recycling options; including plastics.
  - Concern for the quality of water (including smell, hardness, taste etc.)
- Protective Services
  - Concern for the amount of drug use and trafficking in Lloydminster.
  - Concern for the criminal system and the continual release of repeat offenders.
  - Concern for the high amounts of homelessness.  
Concern for the vulnerable/homeless throughout the winter months, and the lack of facilities to support them.

## Demographics

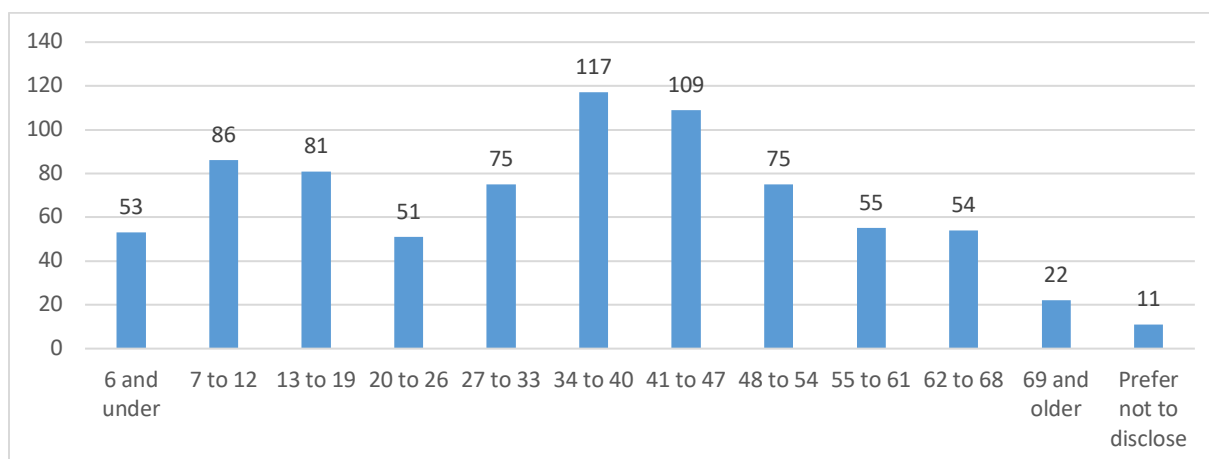
### Q13. Where do you reside?



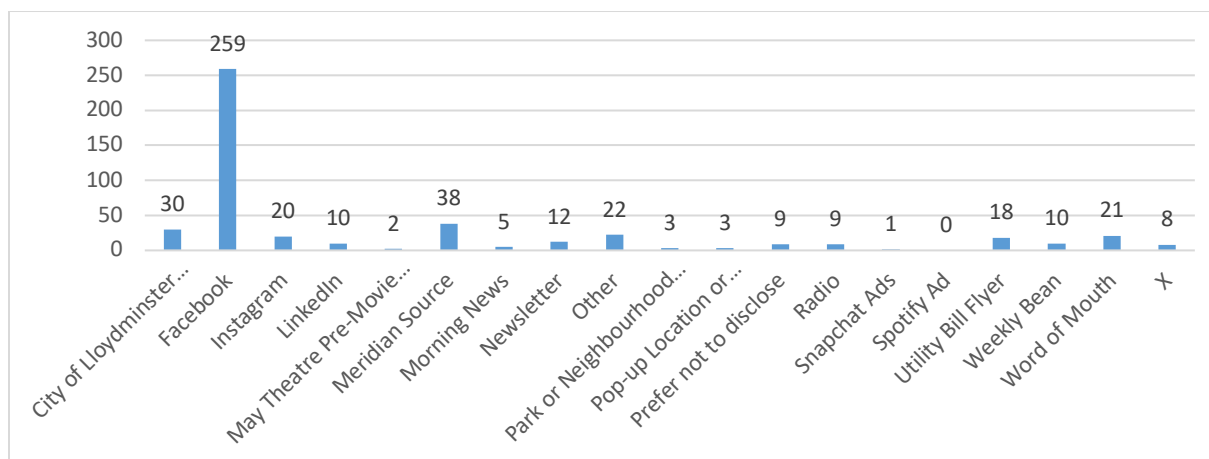
### Q14. If Lloydminster, please select your neighbourhood.



**Q15. Including yourself, which of the following age range(s) reside in your household?**



**Q15. How did you hear about this survey?**



## Summary

In summary, the 2026 budget consultation campaign highlights few areas of desired adjustments for the upcoming municipal budget, while outlining general satisfaction for the majority of service areas offered by the City of Lloydminster.

The findings from this public consultation campaign will be used to inform the 2026 municipal budget, and will be considered by Administration and Council in preparing the budget allocations.

For more information on the municipal budget, please visit [lloydminster.ca/Budget](https://lloydminster.ca/Budget) or [yourvoicelloyd.ca/2026Budget](https://yourvoicelloyd.ca/2026Budget).